COLLECTOR/TREASURER Fiscal Year 2014

All functions of Treasury, Billing, Collecting and Parking Administration are consolidated in one office area. This staff of six employees provides the personnel for the Central Service counter as well.

The significant news of 2014 was our credit rating upgrade from AA to AA+ by Standard and Poor's rating agency. This is both an indication and confirmation of the strong financial management of the Town's collections, investments, budget and spending processes.

Earnings on investments dropped 30% in FY 14, \$52,355, due to very low interest rates. Certificate of Deposit and Money Market rates were consistently below 0.50% throughout the year.

Although low rates hurt when investing our funds, we also borrowed very affordably this year. Our bond issue in March 2014 benefitted from this rate environment. We issued long term bonds to rebuild water and wastewater systems on Pine Street, buy a pumper truck for the Fire Department, purchase open space on South East Street, purchase three DPW trucks and to assist in the renovation of affordable housing in the Ann Whalen building. Our bonds were bid in the market 2.61% total interest cost.

In FY 14, the staff continued to bill and collect fund for the Amherst Business Improvement District (BID). Through the end of FY 14, \$517,917 was collected and turned over to the BID to support the BID mission.

Billing and collections continues on throughout the year for the Town's taxes, transfer station, police outside detail, ambulance service, water and sewer utility, and parking violations. All amounts are summarized in the Collector's report of numbers on the following page. Property owners now have the option to receive real estate and utility bills by email. Online payment for most bill types is available at www.amherstma.gov. Direct Debit, which is tax or utility bill payment by electronic funds transfer (EFT) in the amount due and on the day due, is a second convenient option available to residents through this office.

Based on the results of a competitive bid process, the Town's three busiest checking accounts were relocated to Peoples Bank in 2014, reducing the cost of banking operations by \$26,000 over the life of the three year contract.

Submitted by,

Claire McGinnis Treasurer/Collector

Fiscal Year 2014 Collector Accounts Receivable

	TAN	Beginning		Less	Transfers		Uncollected		
	TAX	Balance	Commitment	Abatements	To Tax Title/	Less Collections	Balance		
REAL E	RATE	JULY 1,2013	Commitments	& Transfers	Deferred Tax	Collections	JUNE 30,2014		
FY 06		\$0					0		
FY 07		\$82					0 \$82		
FY 08	16.02	\$84					84		
	15.82	\$63					63		
FY 10	16.95	\$59					59		
FY 11	18.20	\$63					63		
	19.74	\$21,634			6,506	13,031	2,097		
FY 13	20.39	\$611,077		35,780	194,413	364,082	16,802		
FY 14		\$011,077	42,120,804	63,483	7,781	41,551,895	497,645		
1114	20.77	\$633,062	\$42,120,804	\$99,263	\$208,700	\$41,929,008	\$516,895		
OTHER REAL ESTATE TAX TYPES									
	ental Taxes	0					\$0		
Rollback		0	59,661			59,661	0		
ProForm	a/ProRata	0	*				0		
		\$0	\$59,661	\$0	\$0	\$59,661	\$0		
PERSOI	NAL PROPE	RTY							
FY 02		\$197					\$197		
FY 03	17.11	\$148					148		
FY 04	17.40	\$113					113		
	16.69	\$83					83		
FY 06	15.06	\$810					810		
FY 07	15.68	\$954					954		
FY 08	16.02	\$1,444				170	1,274		
FY 09	15.82	\$985					985		
FY 10	16.95	\$951					951		
FY 11	18.20	\$3,581					3,581		
FY 12	19.74	\$2,726				679	2,047		
FY 13	20.39	\$3,244				1,646	1,598		
FY 14	20.97		1,265,596	90,634		1,171,461	3,501		
		\$15,236	\$1,265,596	\$90,634	\$0	\$1,173,956	\$16,242		
	R VEHICLE								
FY 04	25.00	\$16,571		16,571			0		
FY 05	25.00	\$18,514		18,436		78	0		
FY 06	25.00	\$15,055		15,055		0	0		
FY 07	25.00	\$30,594				409	30,185		
FY 08	25.00	\$12,015				129	11,886		
FY 09	25.00	\$11,907	54			814	11,147		
FY 10	25.00	\$13,094	51			1,112	12,033		
FY 11		\$14,254		40		1,737	12,477		
FY 12		\$26,665	53	1,058		9,591	16,069		
FY 13		\$96,643	146,279	40,644		181,423	20,855		
FY 14		Ψ20,043	1,596,114	184,018		1,343,437	68,659		
1114	23.00	\$255.312			\$0				
		\$255,312	\$1,742,551	\$275,822	\$0	\$1,538,730	\$183,311		
WATER									
RATES	•	\$445,038	3,831,721.49	25,582.35		\$3,832,052	\$419,125		
LIENS		14,029.57	105,861	7,033		102,428	10,430		
LIENS					Φ Ω	\$3,934,480			
		\$459,068	\$3,937,582	\$32,615	\$0	φ3, 734,48 0	\$429,555		

TAX RATE	Beginning Balance JULY 1,2013	Commitments	Less Abatements & Transfers	Transfers To Tax Title/ Deferred Tax	Less Collections	Uncollected Balance JUNE 30,2014
SEWER						
RATES	\$394,804	3,768,872	23,860		3,726,263	413,553
LIENS	\$14,045	89,302	5,482		88,759	9,106
_	\$408,849	\$3,858,174	\$29,342	\$0	\$3,815,022	\$422,659
AMBULANCE Collected after abate	\$1,031,445	\$3,407,441	1,401,506.26		1,972,798.04	1,064,581.70
_	\$1,031,445	\$3,407,441	\$1,401,506	\$0	\$1,972,798	\$1,064,582
COMM. LANDFILL	\$14,448	\$102,526	\$1,784		\$103,114	\$12,076
REFUSE LIENS	\$0					0
	\$14,448	\$102,526	\$1,784	\$0	\$103,114	\$12,076
PARKING FINES Collected after abate	\$363,166	298,825.00	37,068.00		255,903.99	\$369,019 0
_	\$363,166	\$298,825	\$37,068	\$0	\$255,904	\$369,019
COMMUNITY PRESI	ERVATION ACT					
FY 12	\$101		0	68	33	0
FY 13	\$5,469		19	1,724	3,635	91
FY 14		444,085	2,387	0	437,623	4,075
_	\$5,570	\$444,085	\$2,406	\$1,792	\$441,291	\$4,166

Levies with zero balances will no longer be displayed in subsequent years.